



ALLEVIATING

HUNGER BY

REDISTRIBUTING

FOOD SURPLUSES



FEBA

ANNUAL REPORT

2017





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From the President's desk...



It is my great pleasure to introduce our 2017 Annual Report on the activities, impact and main events in our network during the past year.

Since 1986, food banks have fought to reduce hunger and food waste. The role of food banks evolves, and from the initial idea of providing a mere 'assistance', it has adapted to the new global challenges and concepts we face. Today, we need to acquaint ourselves with the UN Sustainable Development Goals, with the EU plans to reduce poverty and food waste, and integrate concepts such as the Circular Economy in our daily reflections and actions.

The world is experiencing a great deal of anxiety these days. The migration crisis in Europe and the temptation to consider self-oriented solutions in the short-sighted hope of preserving local privileges to the detriment of suffering populations are extremely complex issues, far from quick fixes. These issues affect food banks and how they're able to accomplish their tasks as indispensable partners of civil society.

Despite all the energy deployed to improve the situation, food waste and hunger remain a growing topic in Europe and across the globe.

In Rotterdam, in 2017, the annual convention under the theme 'fundraising' was a great success in terms of organization and participation. Several directions were undertaken at the Rotterdam General Assembly, and 2018 sees the implementation of such decisions: the FEBA head office moves to Brussels and a new Secretary General, Angela Frigo, has been appointed to succeed Patrick Alix, who has and will continue to render invaluable service to FEBA.

Patrick and the entire FEBA team receive my most heartfelt gratitude for a job well done. This annual report's new look bears testimony to their excellent work.

Jacques Vandenschrik

Our Mission

To contribute to reducing hunger and malnutrition in Europe, through the fight against food waste and the call for solidarity, by supporting and developing food banks in countries where they are most needed.

Our Activities

Awareness-raising on poverty, malnutrition, food waste and food banking, and **advocacy** for the maintenance of the Fund for European Aid to the most Deprived, lifting obstacles to food donation for social purposes, and for the promotion of the circular economy.

Strengthening the network by facilitating knowledge exchange, disseminating innovative best practices, expanding the reach of global partnerships to more countries, and assuring compliance to the FEBA charter.

Developing food banks through coaching, facilitating food and fund sourcing, and fostering the creation of new food banks.

Our Values

- GIVING
- SHARING
- FIGHTING FOOD WASTE
- EUROPEAN SOLIDARITY



Impact*

In 2017, FEBA food banks:

provided food to
6.6 million
people



by redistributing
501,000 tons
equivalent to
2.7 million
meals per day



through
41,300
charities



The FEBA network:

344
food banks and branches



23
European countries



16,200
co-workers



86% of them
are volunteers



*Above figures do not include Tafel Deutschland, which became a member in early 2018.

Testimonials from partner charities

By receiving food, charities are able to better support the needs of their beneficiaries



Estonia

"We are grateful to have developed such a good relationship with the Tallinn Food Bank."

The Estonian Food Bank's food aid is the only way many of our clients (people suffering from mental illness) can get fresh fruits and vegetables in their diets. Eating healthy and having a wholesome diet is very important for people with symptoms of mental illness. We have noticed that our clients' health is much more stable



Denmark

"Most of the women have limited financial resources, as a result of the violence they have experienced

(prior to arriving at our crisis center). Here the women have access to food in order to prepare their own meals for themselves and their children."

Linda Dichow Kaas, Director of the crisiscenter "Kvindecenter" in Lyngby, Denmark.



Here the women have access to food in order to prepare their own meals for themselves and their children.



since they started eating healthier due to the support from the food bank."

Monika Rand - Tallinna Vaimse Tervise Keskus, Tallinn Mental Health Center



Hungary

"The establishment of a food bank in Hungary has been an excellent idea. The Red Cross has worked together with

The Hungarian Food Bank Association to alleviate the hardships of the needy families"

Istvan Kardos - Hungarian Red Cross, Chief Director.



FEBA and Europe



Fund for European Aid to the Most Deprived

What is FEAD?

The Fund for European Aid to the Most Deprived (FEAD) has the specific objective of working to alleviate the worst forms of poverty in the EU by providing non-financial assistance to the EU's most deprived persons. Assistance from the FEAD may take the form of food support and basic material assistance (clothing, footwear, hygiene items, etc.), or actions to promote social inclusion. The FEAD has a budget of

products in twelve countries. The Fund plays an essential role in concretely addressing the basic needs of the most deprived by providing a varied supply of food, and contributes to their path towards social inclusion.

The FEAD Network

The network consists of the EU, national level institutions and NGOs interested in or already delivering FEAD funded activities as well as national Managing Authorities. In 2017, FEBA participated as guest speaker in two FEAD Network meetings in Brussels: one dedicated to "Good Practices in the Selection of

climate change and the Digital Single Market. Moreover, in 2019 the United Kingdom will exit from the European Union, while the elections of the European Parliament and the renewal of the European Commission will take place. Finally, with the aim of optimizing the use of the funds, a possible merger is currently being contemplated between the European Social Fund (ESF) and the FEAD. While the post-2020 FEAD will depend strongly on the position of the European institutions and Member States, the direct contribution of civil society organizations will play a significant role in the final outcome.

Food Losses and Waste

EU Platform on Food Losses and Food Waste

In 2017 FEBA was selected as a member of the EU Platform on Food Losses and Food Waste, which is chaired by DG Health and Food Safety, European Commission. The Platform supports the achievement of the SDG 12.3 target on food waste, contributing to the implementation of the Circular Economy Package, and maximizing the contribution of all actors in the food supply chain. FEBA is honored to be a part of this



over 3.8 billion € (+ 15% co-financed by Member States) for the 2014-2020 period and is managed by the European Commission's DG Employment, Social Affairs and Inclusion. FEBA members redistribute FEAD food

Food Products" and the other one to "Preventing food waste through FEAD Actions" including presentation of our member experiences.

FEBA and the future of FEAD

The FEAD is currently subject to a mid-term evaluation by the European Commission. Furthermore, the current FEAD is moving towards conclusion in 2020 which means that it is more important than ever to work together, not only to reconfirm but also to improve this Fund in the new European program. The current FEAD was created against the backdrop of the worst economic and financial crisis in generations, but today's context is different: the economic recovery has gathered pace and the focus has shifted to other, future challenges, such as security and safety, defense,

Employment and Social Innovation

Four-year EaSI partnership agreement to combat poverty and social exclusion in Europe

In December FEBA signed a four-year framework partnership agreement with the European Commission within the EaSI (Employment and Social Innovation) program. The program is a part of DG Employment, Social Affairs and Inclusion and supports NGOs working to combat poverty and social exclusion through social innovation. FEBA was selected as a new knowledge resource for this partnership thanks to its grassroots experience with severe material deprivation and its expertise in food aid, particularly with the Fund for European Aid to the most Deprived.

Platform and plays an active role in two sub-groups on food donation: action and implementation.

EU guidelines on food donations: creating a coherent strategy for food waste prevention

In October the European Commission published the EU guidelines on food donation. FEBA is proud to have played an active role in the development of these guidelines, which aim to clarify relevant provisions in EU legislation and help to lift barriers to food redistribution within the current EU regulatory framework.

Reducing food waste in the hospitality industry

In January, as part of the "European Hospitality Industry Guidelines to

reduce food waste and to manage donations" presented by HOTREC (the European trade association of hotels, restaurants and cafés), FEBA and HOTREC published their joint recommendations to manage food donations to food banks and other charitable organizations, including key do's and don'ts. In late 2016, FEBA had signed a framework partnership agreement with HOTREC and METRO Cash & Carry to cooperate on sharing best practices in food waste management and food donations through joint actions.





Support and development of the FEBA network

Support to FEBA members

FEBA provides advice, guidance and funding to support capacity building and infrastructure investments among our members and project countries.

Donations from our partners Unilever and METRO in 2017 enabled FEBA to finance the following projects:

Bulgaria:

Acquisition of a cold room and storage equipment, and implementation of a CRM platform for the food bank in Sofia

Estonia:

Purchase of two refrigerated vans for the food banks in Tallinn and Valga

Hungary:

Purchase of a vehicle to transport products to partner charities

Lithuania:

Acquisition of a cold room in the regional warehouse of the Kaunas food bank

Serbia:

Increase of HR resource in the

Belgrade food bank to scale up the delegated food rescue from more stores

Slovakia:

Purchase of a refrigerated van for the Borcova central warehouse

Albania:

Development of communication initiatives in Tirana

Skill sharing events

Sharing is caring! And FEBA cares for all its members and their ability to successfully manage their food banks and relations to partner charities.

The convention meeting in Rotterdam, the Netherlands, gave more than 90 delegates the opportunity to share their best practices on "Ensuring the financial sustainability of food banks". Unilever was the proud winner of the 2017 FEBA Award.

In September, FEBA held a "food bank management" training session in Vilnius, Lithuania and in October, a skill sharing session on fundraising in Milan, both funded by Cargill. Also, three successful peer review

visits were held over the course of the year in Lisbon, Portugal, Courtrai, Belgium and Barcelona, Spain thanks to support from the Kellogg Company.

New Partnerships

In September, Texas Instruments (TI) and FEBA collaborated on a cause-related marketing campaign involving the in-company sale of a "Diversity Cookbook". TI employees across EMEA were invited to submit recipes to the cookbook which raises awareness for FEBA, celebrates cultural diversity and promotes citizenship. The profits from the cookbook sale were donated to FEBA. We thank TI and their employees for their solidarity and support of our mission.

In November, The Danish dairy cooperative Arla Foods signed a partnership agreement with FEBA for the provision of surplus food to FEBA members in various EU countries. The agreement came as the result of Arla's ambition to fulfil the UN's Sustainable Development Goals and thereby reduce its food waste by 50% in 2030.

Testimonials from FEBA's corporate partners



"Cargill is proud to share our expertise on food safety and quality with FEBA food bankers.

We believe knowledge-sharing can be a new way to augment and enforce traditional charitable giving"

Isabel Dimitrov
Community Engagement
Advisor, Cargill



"Through our partnership with FEBA we are committed to help fighting poverty and inequality across Europe.

We are proud that our investments in new infrastructures will maximize the impact of food banks in Central and Eastern Europe in a more systematic and sustainable way."

Katja Freiwald
Director, Global Partnerships,
Unilever



"Metro Group Wholesale & Food Specialist company is proud to play an active role in the fight against food waste and hunger.

Our sales line Metro Cash & Carry supports food banks in 16 countries worldwide.

In this context the collaboration with FEBA is highly valuable."

Julia Selle,
Former Head of Corporate
Social Responsibility at
Metro Group Wholesale &
Food specialist Company



Our other partners



Success stories from the network



Norway sees the creation of "Matsentralen Norge"

Oslo's food bank, Matsentralen, received a donation from the Kavli Foundation in October, enabling the long sought creation of a "Norwegian Federation of Food Banks." This network will become the umbrella organization for the three food banks already operating in Oslo, Tromsø and Bergen and for four additional expected to open in 2018.

The launch of the Wiener Tafel "TafelHaus" continues to have a great impact on the amount of fresh products the food bank is able to recover and redistribute to its 117 partner charities. The hub increased the recovery of surplus food by 38% in 2017 and Wiener Tafel expects a further increase of 100% over the next three years. Strategically situated, TafelHaus is also a great example of the old adage: location, location, location!

draising gala dinner to raise money for its activities and beneficiaries. During the dinner, the food bank managed to raise 40,000€, 15,000 more than projected! This bonus will allow Toidupank to reach 12,000 people per week instead of the current 9,500 of whom 2/3 are children.

FEAD impact in Italy

Banco Alimentare, Banco Opere di Carità, Caritas Italiana, Italian Red Cross, Sant'Edigio, Saint Vincent

FEBA in 2018

FEBA will face many new and exciting changes in 2018

FEBA moves to Brussels

Change is always bittersweet. Following the decision of an extraordinary general assembly, and after 32 years of being based on the outskirts of Paris, FEBA's board of directors has decided to relocate the offices to Brussels as of April 2018. The team of regular volunteers in France will continue to use the Bourg-la-Reine office until early 2019, and work remotely thereafter.

Why relocate to Brussels?

As an umbrella organization for food banks in 24 European countries, our role is to ensure our agenda is heard

from Patrick Alix, who has served as Secretary General for four years, working tirelessly (even as a volunteer) to raise awareness on FEBA's core mission of reducing food waste and hunger. We cannot thank Patrick enough for his dedication and professionalism in moving the FEBA network another step forward.

Tafel Deutschland is a FEBA member

In March 2018, Tafel Deutschland became a member of FEBA. The Tafeln are similar to food banks, which collect groceries and deliver



Czech Republic steps up on food waste

The Czech government passed an amendment to the nation's existing "Food Act" in early 2018. Food retailers with a store surface of above 400m² are now required to partner with relevant charitable organizations to donate their unsold goods in order to reduce food waste. As stated by Veronika Lachova, Deputy Chairman of the Czech Federation of food banks: "This new law will undoubtedly support the efforts of our 14 member food banks in rescuing more and nutritious surplus food for the benefits of our charity partners which take care of vulnerable people in our country."

"TafelHaus": a food surplus hub in the heart of the Vienna's main wholesale food market

FareShare, a three-time "Charity of the year" winner in 2017

Recognized by Third Sector, Charity Times and the Charity Awards, FareShare's winnings included the Charity Award in the "Environment and Conservation" category for its major impact on waste reduction. By redistributing a surplus equivalent to 25.8 million meals in 2016 from retailers to charities, FareShare bested the record of any UK charity. In addition, FareShare also won two awards for its fruitful collaboration with TESCO on the FareShare/FoodCloud app, which connects charities and retail stores throughout the UK.

Toidupank gala goes above and beyond

In October, The Estonian Food Bank Toidupank held its first ever fun-

de Paul and Sempre Insieme per la Pace have jointly conducted a broad survey among their local partner organizations that benefit from the Fund for European Aid to the most Deprived (FEAD) to show the positive social impact of FEAD food aid. The survey was sent to more than 7,000 local partner organizations and the reply rate was very high, almost 50%. The results will be presented to the European Commission. The position of civil society on the social impact of FEAD food aid can contribute to the European Commission's mid-term evaluation of this Fund, and to the ongoing discussion around the Fund's future in the next programming period. FEBA strongly supports such national initiatives and hopes it can be replicated in other countries.

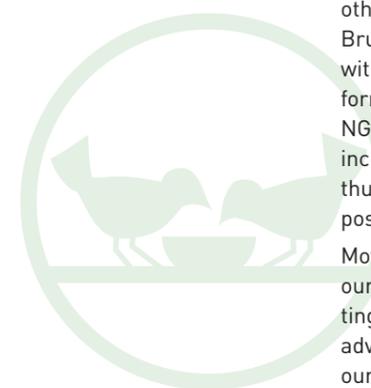
by the European institutions and other stakeholders. Being based in Brussels, FEBA will gain in visibility with the different stakeholder platforms and engage more with other NGO's working on food aid, social inclusion and poverty reduction, thus strengthening our common positioning as an alliance.

Moving to Brussels will not change our main mission though, and lifting obstacles to food donation and advocating for financial support so our members can continue to redistribute surplus food will remain a principal FEBA activity.

New Secretary General

FEBA's new Secretary General is Angela Frigo, who worked as EU and international Liaison Officer at Fondazione Banco Alimentare Onlus. Angela Frigo will take over

them to charitable organizations. In 2014 the national Tafel association initiated a partnership with FEBA. With 937 banks and associations, more than 250 000 tons of redistributed products and 1.5 million beneficiaries, Tafel is Germany's largest association of redistributed surplus food products for people in need. By becoming an official member, Tafel Deutschland is expanding its commitment in Europe. We are very happy to welcome Tafel Deutschland to the FEBA family.





Interview with Patrick Alix and Angela Frigo, former and current Secretary General of FEBA



Patrick Alix Looks Back

1) Thinking back to where it all began, what first inspired/motivated you to work with FEBA and join the mission to fight food waste and hunger?

Having never heard about food banks before joining FEBA, I was shocked to learn about the millions of people who do not have enough to eat in Europe, and at the same time of the millions of tons of edible food wasted every year. I then realized the role food banks can play in bridging this gap and the vast potential to increase their impact. Coming from the business world like many food bank volunteers, I was impressed by the food bank operating model and its

efficiency, its level of professionalism and above all the dedication of the volunteers.

2) Since your engagement in this function, what do you feel are the most crucial steps FEBA has taken?

I will mention in particular:

- framing an "awareness raising and advocacy strategy" at the European level and the decision to relocate the main office to Brussels
- implementing an "education and skill sharing program" co-organised with our larger members to strengthen the professionalism of food bankers
- launching a seed investment program for small/medium food banks
- investing in the professionalization of the FEBA team with new management policies and procedures and additional resources for advocacy, funding development and communication.
- building closer relations with Tafel

Deutschland, which became the 24th FEBA member in March 2018.

3) In your opinion (both for FEBA as an organization and for the issue of hunger/malnutrition and food waste in Europe), what are the main priorities to continue striving towards?

As food bank organization, I would stress two directions: a) bringing increased attention to the nutritional quality of the distributed food b) offering more opportunities to further include the people that food banks and their partner charities serve to help them get out of their difficult situations.

As a European association contributing to the success of the EU strategies particularly regarding the social sphere and the circular economy, I believe we must better identify the areas where food banks can have a significant impact as well as the most efficient ways to cooperate with European level institutions, fellow NGOs and with our members, without compromising our focus and specificity of course.

As a network organization, I see two priorities: improve our knowledge sharing tools, and accelerate the development of new food banks in countries that need them the most.

4) Finally, what is your biggest hope for FEBA in 2018 (in terms of obstacles to remove or goals to achieve)?

The relocation of the organization to Brussels and the arrival of the German Tafel are important changes for the small FEBA team going forward. My hope is that we preserve the values which initially made the FEBA food banking family so inspiring to me:

- giving our time and talent for free to help our fellow Europeans in need to choose the life they want to live, while vigorously tackling the issue of food waste.
 - sharing our knowledge and experiences to adapt our organizations to new challenges, and build a cohesive and thriving network.
 - realizing the European dream of an open, welcoming, peaceful and solidarity-based community of people.
- In my new role as network development coordinator, I will stay engaged with the team led by Angela Frigo and endeavor to ensure a smooth transition for the current team.

Angela Frigo Looks Ahead

1) As new Secretary General, what do you consider as your most important role?

As Secretary General I am committed to contributing to the mission of the organization in light of the strategic directions approved by the Board of Directors, and to supporting the daily activity of our 24 members by fostering unity, collaboration and motivation across the network. To achieve this it will be important to lead and motivate all staff at FEBA and to promote a team spirit.

2) What are your priority key actions for the next few years regarding our three activities (advocacy and raising awareness, strengthening the network and developing food banks)?

First of all, I am looking forward to meeting all our members and getting to know them better with the aim of strengthening our ties. My commitment is to bring the EU closer to our members: on the one hand to advocate for the redistribution of safe surplus food in the context of social solidarity, and as a priority action of the Circular Economy Package; on the other hand, to advocate for promoting food security and supporting people at risk of poverty and social exclusion. Furthermore, I will work to ensure that our members may become even more aware of the added value of belonging to our network and may take advantage of all the opportunities, such as trainings, expertise and best practices sharing. Finally, I will make every effort to support the creation and development of Food Banks in

countries where they are needed by ensuring coaching and monitoring.

3) What is your ultimate goal for FEBA and what is our key mission (in your opinion) as an umbrella organization for more than 300 food banks in 24 EU countries?

My ultimate goal consists in implementing the Strategic Plan 2018-2022, shared with the Presidents' Meeting and approved by the Board of Directors. Doing this, I look forward to supporting our members in recovering, collecting, transporting, storing and redistributing safe and healthy food to a network of affiliated and qualified charitable organizations that assist people and families in need.

4) Finally what do you think will be the biggest challenge for reducing food waste and hunger in EU?

I think the prevention of food waste and the reduction of food poverty can and must be mutually supportive. Food banks not only strengthen communities and forge paths towards social integration, but provide a concrete solution to food waste and its environmental impact. We should constantly re-think our activities while at the same time remain faithful to our identity, by addressing the needs of the most deprived.

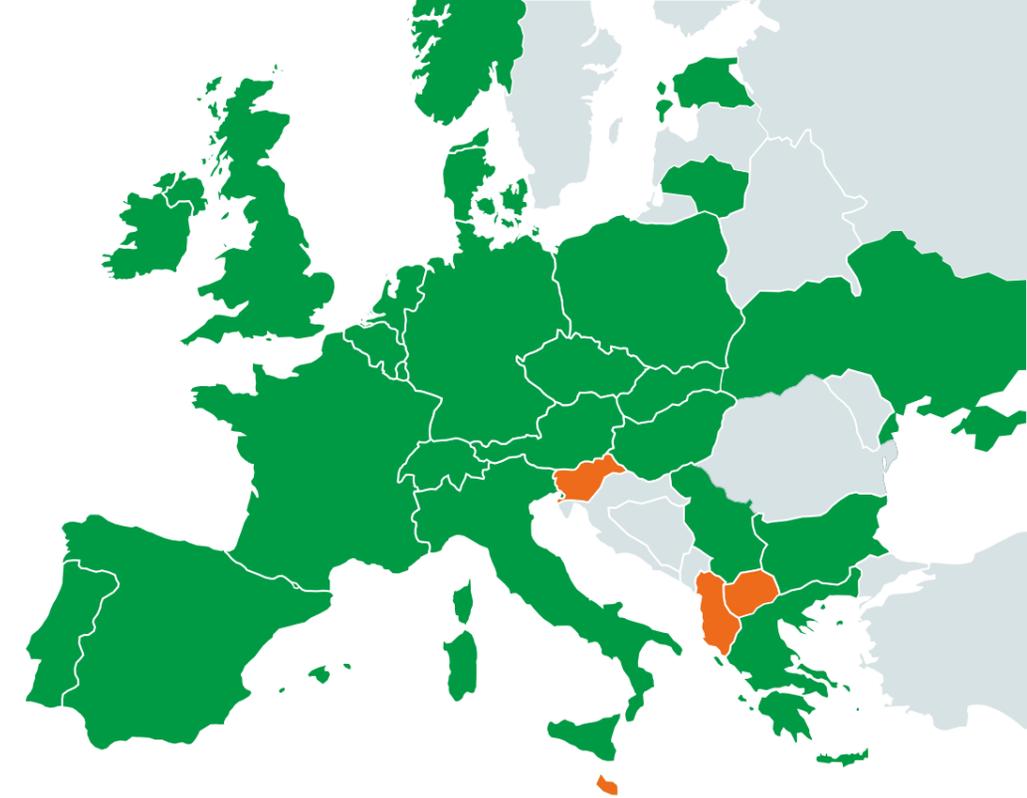
Financials



STATEMENT OF INCOME AND EXPENSES	2017 / €	2016 / €
Income		
Membership fees	70 502	65 416
Donations- Individuals	13 958	11 871
Donations - Corporate and Foundation	253 596	223 589
Other revenues	889	1 086
Total Income	338 945	301 962
Expenses		
Network support activities	241 004	240 012
General & Administrative	68 093	57 700
Fund development	14 677	0
Total expenses	323 774	297 712
Income - Expenses	15 171	4 250



MEMBERS
PROJECTS



ALLEVIATING
HUNGER BY
REDISTRIBUTING
FOOD SURPLUSES

Austria
Belgium
Bulgaria
Czech Republic
Denmark
Estonia
France
Germany
Greece
Hungary
Ireland
Italy

Lithuania
Luxembourg
Netherlands
Norway
Poland
Portugal
Serbia
Slovakia
Spain
Switzerland
Ukraine
United Kingdom

Albania
The Former Yugoslav
Republic of Macedonia
Malta
Slovenia

STATEMENT OF FINANCIAL POSITION	2017 / €	2016 / €
Assets		
Fixed assets	10 004	10 269
Accrued income	20 000	2 890
Prepaid expenses	117	6 708
Cash and cash equivalents	330 624	369 870
Total assets	360 745	389 737
Net assets		
Reserves	1 406	1 406
Retained Income	162 395	158 145
Results for the year	15 171	4 250
Total net assets	178 972	163 801
Liabilities		
Provisions	25 000	20 000
Accounts payable	23 173	50 163
Income recieved in advance	133 600	155 773
Total liabilities	181 773	225 936
Total net assets and liabilities	360 745	389 737





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